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JG1027/JG5	JC929 U.S. PRO	 09/804728	<table border="1" style="margin-left: auto; margin-right: auto;"> <tr><td></td><td>Subclass</td></tr> <tr><td>Class</td><td></td></tr> <tr><td colspan="2">ISSUE CLASSIFICATION</td></tr> </table>		Subclass	Class		ISSUE CLASSIFICATION			PATENT NUMBER						
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<b>U.S. UTILITY Patent Application</b>																	
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		SCANNED	MS (3) Q.A. JHE														
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">APPLICATION NO.</td> <td style="width: 15%;">CONT/PRIOR</td> <td style="width: 15%;">CLASS</td> <td style="width: 15%;">SUBCLASS</td> <td style="width: 15%;">ART UNIT</td> <td style="width: 15%;">EXAMINER</td> </tr> <tr> <td>09/804728</td> <td>D</td> <td>705</td> <td>14</td> <td>2162 2162</td> <td>RETTA</td> </tr> </table>						APPLICATION NO.	CONT/PRIOR	CLASS	SUBCLASS	ART UNIT	EXAMINER	09/804728	D	705	14	2162 2162	RETTA
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09/804728	D	705	14	2162 2162	RETTA												
<b>APPLICANTS</b> Kannan Srinivasan Michael Shamos																	
<b>TITLE</b> Method and apparatus for internet customer retention																	
PTO-2040 12/99																	

<b>ISSUING CLASSIFICATION</b>					
ORIGINAL		CROSS REFERENCE(S)			
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)		
<b>INTERNATIONAL CLASSIFICATION</b>					
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TERMINAL DISCLAIMER	DRAWINGS	CLAIMS ALLOWED
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	Sheets Drwg.      Figs. Drwg.      Print Fig.	Total Claims      Print Claim for O.G.
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent No. _____		<b>NOTICE OF ALLOWANCE MAILED</b>
		<b>ISSUE FEE</b>
		Amount Due      Date Paid
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.		<b>ISSUE BATCH NUMBER</b>

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